



Citizens'/clients' Charter

ICAR-Indian Institute of Horticultural Research (IIHR), Hesaraghatta Lake, Bengaluru 560089



S.No.	Service(s)/Transaction(s)	How we measure our performance in this area	Standards
1	Breeders seed production of horticultural crops	Supply of breeder seeds to indenting agencies after receipt of consolidated breeder seed requirements from DAC	60 days
2	Commercialization of technologies, consultancy and processing and other services	Licensing of technologies and varieties	30 days
		Consultancy and service	30 days
3	Production of quality planting material of horticultural crops	Supply of planting material	10 days
4	Analysis of soil and leaf samples for nutrient content and pesticide residues	Analysis of soil, leaf for nutrients	15 days
		Analysis of pesticides	15 days
5	Providing guidance/information on agricultural technologies	Providing guidance and information	15 days

For more details on the procedure, documents required and contact person, please visit our website :www.iihr.res.in

what should do if we do not meet the promised standards of service?

Inform our Public Grievance Officers: Shri G G Harakangi. Chief Administrative Officer, IIHR, Bengaluru Ph.: 080-28466370, 080-23086100 -Extn: 202 Email- cao@iihr.res.in